MAXI

WARRANTY

INFORMATION, TERMS & CONDITIONS

Congratulations on purchasing your new MAXI product!



In order to obtain maximum benefits from your product, please read the following terms and conditions of your warranty.

WARRANTY TERMS AND CONDITIONS

What your warranty covers

1. Proof of purchase is required before you can make a claim under this warranty; you must provide both your original purchase receipt and your warranty card to obtain full benefits.

2. All MAXI products purchased from Fouani Nigeria Ltd are covered under the following warranty terms:

- One (1) year warranty: TVs, Gas Cookers, and Water Dispensers
- Three (3) months warranty: Generators (Excluding the battery)
- Six (6) months warranty: Small appliances, including UPS units

3. Warranty will cover repair related to products defect only, there shall be no product replacement, unless it is agreed on before purchase on specific items.

What your warranty does not cover

1. If being used for commercial purpose as hiring of the equipment

2. You may not make a claim under this warranty unless the detect claim is due to faulty or defective parts or workmanship error. Notice of the alleged defects must be given promptly upon discovery. Fouani Nigeria Ltd. is not liable in the following situations; **(a) The Appliance is damaged by:**

1. Accident

2. Misuse or abuse, including failure to properly maintain or service

3. Normal wear and tear

4. Power surges, electrical storm damage or incorrect power supply

5. Incomplete or improper installation

6. Incorrect, improper or inappropriate operation

7. Natural calamities such as fire, lighting, flood, rain etc.

(b) The Appliance is modified without authority from Fouani Nigeria Ltd. in writing.

(c) The Appliance serial number or warranty seal has been removed or defaced.

(d) The Appliance has been serviced or repaired by anyone other than Fouani Nigeria Ltd. or its Authorized Services Centers.

3. Physical damage to the unit during transmits from the store, after purchase of the product (i.e. Out of the physical place of purchase).

4. The relocation or re-installation and setup of the product.

5. Damage to the unit due to insufficient, unsuitable or inadequate packaging or care.

6. The travelling and transport costs; if the product is situated outside cities that Fouani Nigeria Ltd.

service center is available.

7. If the warranty card is altered, defaced or erased in any manner whatsoever.

This warranty, are governed by the law applicable in Nigeria where the appliance was purchased.

Limitation of Liability

To the extent permitted by law:

1. Fouani Nigeria Ltd. excludes all warranties other than as contained in this document;

2. Fouani Nigeria Ltd. reserves the right to charge a service fee out of warranty repair/service of any nature and shall not be deemed liable if the conditions are not met.

Warranty Service Policy Notice

This warranty covers free repair of manufacturing defects only, provided the product is confirmed to be within the valid warranty period and used under normal conditions. The manufacturer’s obligation under this warranty shall be limited to the repair of defective parts, including labor, through an authorized service center. Product replacement, exchange, or refund is not guaranteed and may be offered only at the manufacturer’s discretion where repair is not feasible. All warranty decisions, including defect assessment and warranty validity, shall be determined by the authorized service provider.

MAXI is home